

Activity Title:	Customs High-level Management Planning Workshop on BOC Strategic Action Plan 2011-2016
Component:	Rapid Response Facility (RRF)
Activity Number:	5
Dates:	9-10 March 2011
Partner Agency:	Bureau of Customs (BOC)



New leadership towards a world class customs. Top BOC Official Commissioner Angelito Alvarez (leftmost photo) provides direction and valuable insights during the 2-day planning workshop for the agency's Strategic Plan for 2011-2016. Other new officials to lead the bureau are Deputy Commissioner Caridad Maranang (top right photo, next to Alvarez) of the Management Information Systems and Technology Group (MISTG) and Deputy Commissioner Peter Manzano (next to Maranang) of the Revenue Collection Monitoring Group (RCMG). During the first day, the different deputy commissioners reported on the progress and accomplishments of actions under their group as indicated in the previous strategic plan of BOC. The second day (bottom photo) featured presentations also from the deputy commissioners and other BOC officials on their strategic plan for their respective groups.

Outcome:	<ul style="list-style-type: none"> • BOC Strategic Plan for 2011-2016
Objectives:	<ul style="list-style-type: none"> • Develop a new BOC Strategic Plan (where the Integrity Action Plan is already integrated), through the conduct of high level management strategic planning workshop.
Methodology:	<ul style="list-style-type: none"> • Presentations • Workshop proper (break-out session in groups) • Plenary discussion • Summary of results and next steps
Number of Participants and Profile:	BOC key officials and personnel (Commissioner, Deputy Commissioners, Directors, Chiefs, and District Collectors)
Short-term Expert:	Ms. Cecilia Reyes (Workshop facilitator)