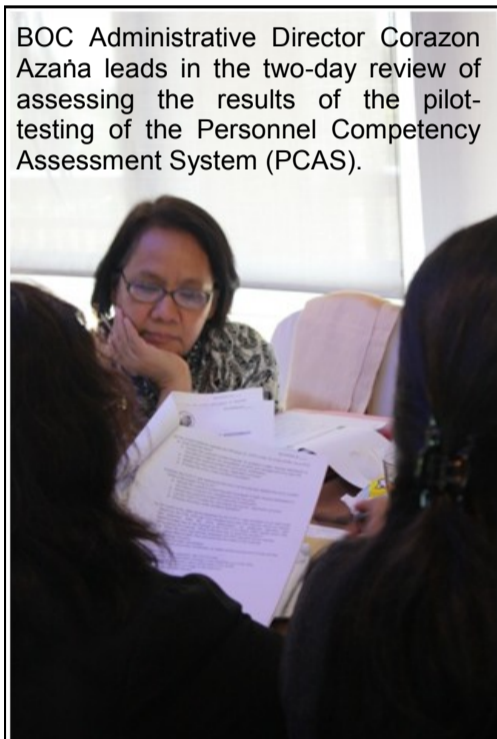




TRADE RELATED TECHNICAL ASSISTANCE PROJECT 2

BRIEF ACTIVITY REPORT

Activity Title:	BOC Personnel Competency Assessment System (PCAS) Gap Analysis Workshop
Component:	Trade Facilitation
Activity Number:	3.8.1.2
Dates:	13-14 December 2010
Partner Agency:	Bureau of Customs (BOC)



BOC Administrative Director Corazon Azaña leads in the two-day review of assessing the results of the pilot-testing of the Personnel Competency Assessment System (PCAS).



Wilnora Cawile, customs internal control chief (right photo, far right background) and her group evaluate the results of the pilot-test conducted among customs operations officers (COO) III and V while Lilibeth Bonifacio, customs training chief (right photo, finger-pointing) and competency development expert Dianne Cuna (rightmost facing presentation) with their group assess the evaluation form used in the pilot-testing.

Outcomes:	<ol style="list-style-type: none"> 1. BOC personnel competency assessment results reviewed and evaluated: <ol style="list-style-type: none"> 1.1 Technical Assessment Results (Tools and Results) 1.2 Self-Assessment/Superior Assessment Results (Tools and Results) 1.3 Technical Assessment Results vis a vis Self/Superior Assessment Results <ol style="list-style-type: none"> 1.3.1 Evaluation of Results (Gap Analysis) 2. BOC PCAS Implementation Process Reviewed and Evaluated (Evaluation of Pilot-Test Process)
Objectives:	<p>To review the assessment results of the PCAS pilot-test covering:</p> <ul style="list-style-type: none"> • PCA tools • Self-Assessment vis a vis Superior Assessment Results • Technical Assessment Results of Customs Operation Officer (COO) III and V • PCA Pilot-test Implementation Process
Methodology:	<ul style="list-style-type: none"> • Statistical Analysis • Focus Group Discussion • Plenary Review
Number of Participants and Profile:	30 BOC midlevel officials and officers
Short-term Expert:	Diana Cuna (Competency Development Expert)

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