



Co-operation that counts

TRADE RELATED TECHNICAL ASSISTANCE PROJECT 2

BRIEF ACTIVITY REPORT

Activity Title:	BOC Competency Examination Administration Workshop
Component:	Trade Facilitation
Activity Number:	3.8.1.3
Dates:	16-17 February 2011
Partner Agency:	Bureau of Customs (BOC)



BOC Administrative Director Corazon Azaña orients the participants on the personnel competency development program of the bureau to support its strategic plan for 2008-2012. A comprehensive training, recruitment, placement and promotion strategy for BOC will be developed against the needed competencies after the existing competency is determined through the bureau wide personnel competency assessment (PCA) test.

BOC personnel worked in groups to develop the guidelines and policies in administering the personnel competency assessment (PCA) test (top right photo), then convened in a plenary session to finalize the documents (left bottom photo). The participants of the workshop will be the one to administer the test in all ports and subports of BOC.

Outcomes:	<ul style="list-style-type: none"> • Enhancement of BOC Personnel Competency Assessment (PCA) • BOC policy, guidelines, and standard operating procedures on PCA test administration • Implementation plan for bureau wide application of PCA
Objectives:	<ul style="list-style-type: none"> • Bureau wide (i.e. nationwide) replication of Personnel Competency Assessment (PCA) • Develop a training program for the successful implementation of PCA • Orient and train test facilitators on procedures for PCA test administration
Methodology:	<ul style="list-style-type: none"> • Group discussion and workshop • Plenary session and synthesis
Number of Participants and Profile:	34 BOC Competency experts and advisers, BOC support group
Short-term Expert:	Ma. Diana Cuna (Competency Development Expert)

For more information, please contact:

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